

SUREPAY

THE EASIEST MOST CONVENIENT WAY TO PAY YOUR ELECTRIC BILL

PAYMENT OF YOUR ACCOUNT

Your credit card account will be automatically drafted 5 business days prior to the due date on your current bill. There is a convenience fee when payments are made with your credit card.

HOW TO SIGN UP

Complete the enclosed Authorization Agreement and return to the NORA office as soon as possible. This service is being offered for your convenience. Your participation is voluntary and can be terminated upon request. Just notify NORA in writing that it is to be terminated and give us a reasonable amount of time to act on it.

PROOF OF ELECTRIC PAYMENT

Your financial institution will provide a statement of your SurePay Transfer. Their statement is proof of payment of your electric bill. Telephone, write, or come in if the transfer amount should differ from the amount on your electric bill statement.

Signature

Date

PROBLEM WITH YOUR BILL

NORA will still mail your monthly electric statement to you. Please review your statement and if there is a problem let us know as soon as possible. Many times, the problem can be corrected within 7 days of the statement date on your bill.

PAYMENTS RETURNED TO NORA

Should your financial institution return a SurePay transfer due to insufficient funds in your account, the return payment will be subject to established charges. Your SurePay account will also be terminated at that time. You will have to sign up again if you still want to be on SurePay.

HOW TO STOP PAYMENT

If at any time you wish to stop any automatic payment, please contact your financial institution 3 business days or more before the payment is scheduled to be made. Of course, the Stop Payment may be subject to a charge by your financial institution.

FOR FURTHER INFORMATION CONTACT:

Northern Rio Arriba Electric
Cooperative, Inc.

PO Box 217

1135 Camino Escondido

Chama, New Mexico 87520

Telephone: (575) 756-2181

Email: billing@noraelectric.org

ELECTRONIC DEBITS . . . FAST, EASY AND CONVENIENT.

BECAUSE YOU'VE GOT SOMETHING BETTER TO DO WITH YOUR TIME.

AUTHORIZATION AGREEMENT FOR PREAUTHORIZED PAYMENTS

AUTHORIZATION:

I (WE) hereby authorize NORTHERN RIO ARRIBA ELECTRIC COOPERATIVE, INC., named below to initiate withdrawal entries to my (our) account indicated below and the financial institution named below, hereinafter called FINANCIAL INSTITUTION, to withdraw the same from such account.

This authority is to remain in full force and effect until NORTHERN RIO ARRIBA ELECTRIC COOPERATIVE, INC., and FINANCIAL INSTITUTION receive written notification from me (or either of us) of its termination in such time and in such manner as to afford NORTHERN RIO ARRIBA ELECTRIC COOPERATIVE, INC., and FINANCIAL INSTITUTION a reasonable opportunity to act on it.

CUSTOMER INFORMATION:

Company Name:

NORTHERN RIO ARRIBA ELECTRIC COOPERATIVE, INC.

NORA Customer Account #:		Customer's Name:	
Type of Credit Card: Visa MasterCard Discover	CVV2 Code:	Credit Card Number:	Credit Card Zip Code:
Customer will inform the Northern Rio Arriba Electric Cooperative of any card changes including expiration date or any updated card information.		Initial of Acknowledgement to Changes	Expiration Date:

Customer's Signature:

Date: